

# Integrated Incident Management

## Reducing Risks from Workplace Accidents to Major Emergencies

Organizations are vulnerable to a broad spectrum of risks every day -- from a worker injury on an assembly line to a hazardous chemical spill to a natural disaster or act of terrorism. Whether it's a series of recurring workplace accidents or a single event that escalates into a major emergency, your organization's ability to prevent or mitigate the impact of such hazards depends upon your ability to manage critical information.

Learn how industry and government leaders in Europe and around the world are using new information systems and best practices to reduce the risks and costs of incident management. See how they identify root causes of worker injuries in order to prevent them from recurring and how they are able to respond quickly to a large-scale incident in order to protect lives and property.

Hear internationally recognized experts speak about their years of experience helping companies from multiple industry sectors (transportation, energy, manufacturing and more) and agencies at all levels of government (national, regional, local). Find out how YOUR organization can use the latest information management tools/techniques to reduce your risks and costs.

### Speakers:

- Jan Otten, CEO and Founder of RESPOND BV -- Leading provider of incident information management solutions in The Netherlands
- John Gargett, Principle & R-SEC Professional, True System Designers – Experts in incident/crisis information systems

This seminar is sponsored by IHS, The Source for Critical Information and Insight.

[To register, please contact Giovanna Schipani by clicking here.](#) Be sure to let her know in the subject that you want to register for the Integrated Incident Management Webinar

=====



**Jan Otten**  
CEO and Founder  
Respond BV

Jan Otten established Respond BV in 1993 and ultimately grew the company into the premier provider of incident/crisis information management solutions and expertise in The Netherlands. After starting as an educator, Mr. Otten became an IT entrepreneur running 5 different companies. By 2001, he had decided to focus entirely on Respond in order to address growing crisis management challenges. His company has established new software implementations and best practices in a series of landmark projects supporting first response operations, counter-terrorism, law enforcement and other priorities. Customers of Respond range from public agencies such as the National Crisis Centre and Department of Defence to all fire departments in The Netherlands as well as major corporations such as KLM, Lufthansa and ProRail.



**John B. Gargett**  
Principal & R-SEC Professional  
True System Designers, Ltd

John Gargett is a noted authority on incident and crisis management, with decades of experience in planning, exercising, response and recovery work for both the private and public sectors. Mr. Gargett specializes in design and implementation of automated solutions to incident/crisis *information* management problems. His work in the 1980's developing software for crisis management led to his role as a lead instructor for the first computer courses taught at the US Federal Emergency Management Agency training institute. Mr. Gargett has worked as a local emergency manager, FEMA damage assessment team member and United Nations emergency management consultant as well as providing crisis information system expertise to companies and governments in over 40 countries worldwide.